

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 14th day of February' 2023
Inward No.5643/2022-23/AnantapurCircle

Present

Sri. K.Rama Mohan Rao

Chairperson (I/c) &
Member (Finance)

Sri.S.L.Anjani Kumar

Member (Technical)

Smt.G.Eswaramma

Independent Member

Mr.G.Mohammad Shariff
S/o. G. Sadak Sab,
Loluru (V),
Singanamala (M),
Anantapur Dt.

Complainant

ORDER

1. Complainant Mr.G.Mohammad Shariff of Loluru village of Singanamala Mandal, Anantapur District filed this complaint stating that due to no rains their crop dried up. Since 5 years they did not utilized the Agricultural service connection SC.No.7611520000115. Hence the department removed the said service. Now the complainant requested the forum to reconnect the agricultural service connection SCNo.7611520000115.
2. The case was kept under maintainability and sent to EE/R/Ananthapur for written submissions.
3. Personal hearing through video conferencing was conducted @ 11.30 A.M on 13.12.2022, EE/Rural/Anantapur and complainant G.Dadavali S/o G.Mohammad Shariff present . Heard both sides.

EE/R/Anantapur has stated that estimate was submitted to the Superintending Engineer/O/Anantapur for release of agricultural service and within 15days the service will be released to the said complainant.

DESPATCHED

DATE

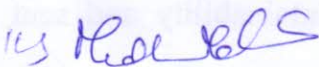
4. EE/R/Anantaour has submitted written submission stating that, a complaint was registered at consumer grievance redressal forum by Sri. Mr.G.Mohammad Shariff of Loluru village of Singanamala Mandal , Anantapur District regarding reconnection of their Agriculture service No.7611520000115. The EE/R /Anantapur further stated that, in response to the consumer complaint, he instructed the Deputy Executive Engineer/Dharmavaram to inspect the service and submit the detailed inspection report. In this regard 1No.estimate created for erection of 1 No. 3Ph.25 KVA DTR to service No. 7611520000115 vide estimate No.T-2121-07-05-11-02-014 and work order for this also released. Hence stated that the work will be completed on or before 31.01.2023. Hence requested to close the case.
5. The complainant's son Mr.G.Dadavali has informed to the staff of this forum from his registered mobile No.9160745515 @ 4.00P.M on 03.02.2023 and informed that their grievance was resolved by the respondents, expressed his satisfaction and requested to close the case.
6. In as much as the grievance of the complainant is resolved by the respondents, the complaint is disposed off.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson (I/c)

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 14th February'2023

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/Operation)/CGRF/
APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri
Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri
Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, SingareniBhavan, Red
Hills, Lakdikapool, Hyderabad- 500 004.